

University of Pretoria Yearbook 2019

Nursing professional life 210 (LPN 210)

Qualification	Undergraduate
Faculty	Faculty of Veterinary Science
Module credits	12.00
Programmes	Bachelor of Veterinary Nursing
Prerequisites	No prerequisites.
Contact time	30 lectures/practicals/demos over 2 weeks
Language of tuition	Module is presented in English
Department	Production Animal Studies
Period of presentation	Semester 1

Module content

Soft skills including communication, conflict management and negotiation skills for veterinary nurses. Self-awareness, self-management, social awareness, professionalism and relationship management. Cultural diversity. Information management. Practice management for veterinary nurses, including relevant marketing, promotion and sales, human resources management work place discipline, rewards for good work performance and application of the Labour Law in the work place, strategic client service and management, compassion fatigue and its components. Continuation of a portfolio as evidence of learning.

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